

ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-11
CHARTER BUS SERVICES

FOR: PICO BROS COMPANY
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **February 13, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference WALL STREET TRANSPORTATION
Contact Name and Title/Position Vito - Owner
Contact Telephone Number (954) 946-3876
Contact Email Address wallstreetlimo@gmail.com

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments:

Pico Bros Company worked with my company since 2019 providing Charter Bus Services with Motor Coaches, Mini-Buses, SUVs and others.

Very reliable company, always ontime and very professional drivers.

2. How would you rate this Company's knowledge and expertise?

_____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: **3 - excellent**

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

_____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: **3 - Excelent. Always if I need to make some changes, they worked very well.**

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

_____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: **3 - Excelent. Very fast quotation**

5. How would you rate the dynamics/interaction between the Company and your staff?
_____ (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: 3 - Excelent

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Jean Pico Rating: 3

Name: Jose Pico Rating: 3

Name: Alex Garcia Rating: 3

Name: Alejandra Alfonso Rating: 3

Comments:

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: Reliable, excelent buses and drivers

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: Reliable, excelent buses and drivers

9. Would you recommend this Company's services to your organization again?

Comments: Yes, I just work with this Company.